

# DAIMLERCHRYSLER

## **SAFETY RECALL TO INSPECT THE WIRING IN YOUR MINIVAN'S AIRBAG SYSTEM AND REPAIR IT IF NECESSARY**

Dear DaimlerChrysler Minivan Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has determined that a defect, which relates to motor vehicle safety, exists in some **1994 and 1995 model year Chrysler Town & Country, Dodge Caravan/Grand Caravan and Plymouth Voyager/Grand Voyager minivans.**

***The problem is...***

**The wiring that initiates the driver and/or passenger airbag on your minivan (identified on the enclosed form) may electrically short circuit to ground. A short circuit to ground that exists immediately after turning the ignition key to the "ON" or "START" position can cause the airbag(s) to inadvertently deploy. Inadvertent airbag deployment can injure a front seat occupant.**

In addition, the rear wiper motor on your minivan can fail and cause a fuse to blow. Since this fuse is also used for the airbag system, it can cause the airbag warning light to turn on.

***What DaimlerChrysler and your dealer will do...***

**DaimlerChrysler will repair your vehicle free of charge (parts and labor).** To do this, your dealer will install a mastic patch and perform a diagnostic test of the airbag system. This test will determine if there have been short circuits to ground in the airbag initiator wiring or if the fuse for the airbag system and rear wiper motor has blown. Any initiator wiring shorts that are found will be repaired. If the rear wiper and airbag system fuse was blown due to a failed rear wiper motor, the rear wiper motor and the fuse will be replaced. Installing the mastic patch and performing the test will take about ½ hour to complete. Wiring repairs and rear wiper motor replacement, if necessary, may require another two hours to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

***What you must do to ensure your safety...***

- Simply **contact your dealer** right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment.
- **Bring the enclosed Owner Notification Form with you to your dealer.** It identifies the required service to the dealer.

***If you need help...***

If you have trouble getting your vehicle inspected or repaired, please **call the DaimlerChrysler Customer Assistance Center, toll free, at 1-800-992-1997.** A representative will assist you in getting your vehicle serviced. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the Toll Free Auto Safety Hotline at 1-800-424-9393. Washington, DC area residents may call 1-202-366-0123.

We are sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

We would also like to remind you of some important information regarding the airbags in your minivan. **Airbags are very effective supplemental safety devices.** They are put there to save lives, and they do.

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However, seat belts are still the most important safety devices in your vehicle. Seat belts save thousands of lives every year. Therefore, in order to make you and your passengers, especially children, as safe as possible, there are four simple steps you can take to minimize any risk of harm from a deploying airbag:

1. **Children 12 years old and under should ride buckled up in a rear seat:**
  - **Infants** in rear-facing child safety seats (designed for children up to one year or 20 pounds) should **NEVER** ride in the front seat of a vehicle with a passenger side airbag. An airbag deployment can cause severe injury or death to infants in this position.
  - **Children** (from 20 to 60 pounds) should be secured in a rear seat in child safety seats or booster seats. If the booster seat is not equipped with a front shield, the child should be seated in a rear outboard seat area to take advantage of the added safety of the available lap and shoulder belt.
  - **Older children** who do not use child safety seats or booster seats should ride properly buckled up in a rear seat, in an outboard seat area if possible.
  - **Never** allow children (or anyone) to slide the shoulder belt behind them or under their arm.
2. **All occupants should wear their lap and shoulder belts properly.**
3. **Driver and front passenger seats should be moved back as far as practical to allow the airbags room to inflate.**
4. **You should read your vehicle owner's manual and the instructions provided with your child safety or booster seat to make sure you are using it correctly.**

We hope you never have an accident. But if you do, these important steps will increase the safety of you and your passengers.

Customer Services Field Operations  
DaimlerChrysler Corporation  
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*Buckle up  
for Safety*