SAFETY RECALL TO REPROGRAM YOUR VEHICLE’S TRANSFER CASE CONTROL MODULE

Dear Dodge Dakota or Durango Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has determined that a defect, which relates to motor vehicle safety, exists in some 2001 model year Dodge Dakota and Dodge Durango vehicles equipped with four wheel drive.

The problem is... The electronic shift transfer case on your vehicle (identified on the enclosed form) may not fully engage into gear when the operator rotates the transfer case control switch. This may cause the transfer case to shift into the neutral position unexpectedly. If this occurs and the parking brake is not applied, the vehicle may roll away and cause an accident without warning.

What DaimlerChrysler and your dealer will do... DaimlerChrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will reprogram your vehicle’s Transfer Case Control Module. The work will take about ½ hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

What you must do... ➢ Simply contact your dealer right away to schedule a service appointment.

➢ Bring the enclosed form with you to your dealer. It identifies the required service to the dealer.

➢ Place this letter in your Owner’s Manual for future reference. An Owner’s Manual addendum is provided on the reverse side of this letter. The addendum describes new 4x4 control switch lighting operation and a vehicle storage procedure.

If you need help... If you have questions or concerns which the dealer is unable to resolve, please contact the DaimlerChrysler Customer Assistance Center at 1-800-853-1403. A representative will assist you.

If you have already experienced the problem described above and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler Customer Assistance Center, P.O. Box 1040, St. Charles, MO 63302-1040, Attention: Recall Center.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations
DaimlerChrysler Corporation
OWNER’S MANUAL ADDENDUM

This addendum details the new 4x4 control switch lighting operation (Part-time & All-Wheel Drive Systems) and vehicle storage procedure AFTER the transfer case control module has been reprogrammed for Safety Recall No. 975.

New 4x4 Control Switch Lighting (2WD or AWD, 4HI, & 4LO Positions)

- Transfer case position indicator lights are located on the 4WD Control Switch and indicate the current and desired transfer case selection.

- When you select a different transfer case position, the selected position indicator light will flash until the transfer case completes the shift. When the shift is complete, the indicator light for the selected position will stop flashing and remain ON.

- If any of the requirements to select a new transfer case position have not been met, the transfer case will not shift. The indicator light for the current position will remain ON and the newly selected position indicator light will continue to flash. When all the requirements for the selected position have been met, the original position indicator light will turn off, the system will shift to the desired position and the newly selected position indicator light will then illuminate continuously.

- Before trying the selection again, make certain that all the necessary requirements for selecting a new transfer case position have been met. To retry the selection, turn the control knob back to the current position, wait five (5) seconds, and then try the selection again. Refer to Owner’s Manual for the necessary shifting requirements and proper shifting procedure.

Vehicle Storage

If you are storing your vehicle for more than 21 days, we recommend that you take the following steps to minimize the drain on your vehicle’s battery:

- Disconnect the Ignition-Off Draw (I.O.D.) fuse located in cavity #12 of the fuse block. The I.O.D. cavity includes a snap-in retainer that allows the fuse to be disconnected without removing it from the fuse block.

- The transfer case should be placed in the 4HI mode and kept in this position to minimize the battery drain.

- As an alternative to the above steps you may disconnect the negative cable from the battery.

NOTE: Keep this letter in your Owner’s Manual for future reference.

DaimlerChrysler Corporation