RECOMMENDATIONS FOR AVOIDING UNINTENDED MOVEMENT OF YOUR 1999-2004 MODEL YEAR JEEP GRAND CHEROKEE

Dear Grand Cherokee Owner:

DaimlerChrysler is very proud of the Jeep Grand Cherokee vehicle. We want to thank you for choosing the Grand Cherokee and would like to help ensure the continued safe operation of your vehicle.

Unintended movement of a vehicle could occur if the automatic transmission shift lever is not engaged in the “Park” position. This could injure those in and/or near the vehicle. To prevent this from occurring, you should always shift the transmission into Park, remove the key from the ignition, and apply the park brake before exiting the vehicle. As with all vehicles, you should never exit the vehicle while the engine is running. Once the ignition is turned off and the key is removed, the transmission shift lever will be locked in the Park position, securing the vehicle against unwanted movement. Furthermore, you should never leave children unattended inside a vehicle.

Listed below are some recommended steps to confirm the safe and proper engagement of the “Park” position on your vehicle’s automatic transmission. Following these instructions will significantly reduce any chance of unintended vehicle movement.

- When shifting into Park, depress the shift lever button and firmly move the lever all the way forward until it stops.
- Check the shift indicator window on the center console to ensure that it is in the “P” position.
- When engaged in Park, you should not be able to move the shifter rearward without depressing the shift lever button.

Additional information regarding this topic can be found in your vehicle’s owner’s manual. If you have any questions or concerns, please contact the DaimlerChrysler Customer Assistance Center at 1-800-853-1403. Please keep this letter with your vehicle’s other owner information for reference by you and future owners.

Customer Service Field Operations
DaimlerChrysler Corporation
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Buckle up for Safety