

DAIMLERCHRYSLER

*Buckle up
for Safety!*

CUSTOMER SATISFACTION NOTIFICATION E19 RADIATOR COOLING FAN ASSEMBLY

Dear: (Name)

Customer satisfaction is very important to DaimlerChrysler. Accordingly, we recommend the following service on some **2004 through 2006 model year Chrysler Crossfire** vehicles.

The problem is... **The radiator cooling fan motor on your vehicle (VIN: XXXXXXXXXXXXXXXXXX) may have been improperly assembled. This can cause the fan motor to fail and result in the engine damage from overheating under certain operating conditions.**

What your dealer will do... **DaimlerChrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace the cooling fan and motor assembly. The work will take about ½ hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.**

What you must do... **Simply **contact your dealer** right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. **Remember to bring this letter with you to your dealer.****

If you need help... **If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.**

Please help us update our records, by filling out the enclosed prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. Be sure to print the last eight (8) characters of the VIN (VVVVVVVV) and notification code E19 on the postcard.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler P.O. Box 4639 Oak Ridge, TN 37831, Attention: Reimbursement.

We're sorry for any inconvenience, but we believe that this service will help to ensure your continuing satisfaction with your vehicle. Thank you for your attention to this important matter.

Customer Services Field Operations
DaimlerChrysler Corporation
Notification Code E19