

## IMPORTANT SAFETY RECALL

P40 / NHTSA 14V-354

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear: (Name)

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in certain 2003 through 2007 model year Dodge RAM 1500/2500/3500 Pickup, 2005 through 2007 model year Dodge RAM 2500 Pickup, 2006 and 2007 model year Dodge RAM 3500 Pickup, 2007 model year Dodge RAM 3500 Cab Chassis, 2004 through 2007 model year Dodge Durango, 2007 model year Chrysler Aspen, 2005 through 2007 model year Chrysler 300, and 2005 through 2007 model year Dodge Dakota vehicles.

The problem is...

The driver and/or passenger airbag inflator housing in your vehicle may rupture, due to excessive internal pressure, during normal airbag deployment events. This condition is more likely to occur if your vehicle has been exposed to high levels of absolute humidity for extended periods of time. Excessive internal pressure, during airbag deployment events, could result in an increased chance of occupant injury during certain crash conditions.

Chrysler is conducting a limited regional field action for the above vehicles originally sold or ever registered in Florida, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

What your dealer will do...

Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace your driver and/or passenger airbag inflator(s). The work will take up to 2 hours to complete. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety...

Simply contact your Chrysler, Jeep, Dodge, or RAM dealer right away to schedule a service appointment. Please bring this letter with you to your dealer.

If you need help...

If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to http://www.safercar.gov.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations Chrysler Group LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.