IMPORTANT SAFETY RECALL

This notice applies to your vehicle (VIN: xxxxxxxxxxxxxxxx).

Dear Jeep Vehicle Owner:

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some 2014 model year Jeep Grand Cherokee vehicles.

The problem is... The rear turn signal lamp outage detection may not alert the vehicle operator of an inoperable turn signal. As a result, these vehicles fail to conform to the requirements of Economic Commission for Europe (ECE) Regulation 48. Undetected loss of turn signal operation could cause a crash under certain driving situations.

What your dealer will do... Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will reprogram the Body Control Module with new software. The work will take about ½ hour to complete. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... Simply contact your dealer right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. Please bring this letter with you to your dealer.

If you need help... If you have trouble getting your vehicle serviced, please contact the Dealer nearest your location. A representative will assist you in getting your vehicle serviced. This information can be found in the Customer Assistance section of your Owner’s Manual.

We apologize for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Global Service & Parts - International
Chrysler Group LLC
Notification Code P44