IMPORTANT SAFETY RECALL

This notice applies to your vehicle (VIN: xxxxxxxxxxxxxxxx).

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Dear: (Name)

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain 2015 model year Chrysler 200 vehicles equipped with a 3.6L engine and a 9 Speed Automatic Transaxle.

The problem is... The transaxle’s internal park rod on the above vehicles may have been damaged during the manufacturing process. Also, debris may have been generated during the transaxle assembly process which could bind the park pawl.

A damaged park rod or a binding park pawl could result in the transaxle failing to engage the transaxle “PARK” feature when the transaxle shift selector is placed in the “PARK” position. Either of these conditions could allow unintended vehicle movement and cause a crash without warning.

What your dealer will do... FCA will repair your vehicle free of charge. To do this, your dealer will inspect the internal transaxle park rod. The transaxle will also be tested for a properly operating park pawl. Transaxles found with a damaged park rod or binding park pawl will have the transaxle assembly replaced. The work may take up to eight hours to complete. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... Simply contact your Chrysler, Jeep, Dodge or RAM dealer right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. Please bring this letter with you to your dealer.

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact the FCA Group Recall Assistance Center at either recalls.mopar.com or 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. If you have further questions go to recalls.mopar.com.

If you have already experienced this specific condition and have paid to have it repaired, you may mail your original receipts and proof of payment to the following address for reimbursement consideration: FCA US Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement. Once we receive and validate the required documents, reimbursement will be sent to you within 60 days. If you’ve had previous repairs and/or reimbursement you may still need to have the recall repair performed on your vehicle.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to http://www.safercar.gov.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
FCA US LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.