

## **CUSTOMER SATISFACTION NOTIFICATION**

**R74**

This notice applies to your vehicle (VIN: xxxxxxxxxxxxxxxxxxxx).

Dear Jeep® Renegade Owner:

At FCA US LLC, we recognize that the success of our business depends on the satisfaction of our customers. We are constantly monitoring the quality of our products and looking for opportunities to improve our vehicles even after they are sold. Because your long-term satisfaction is important to us, we are contacting you on important improvements we would like to make to your vehicle. This will be done at no charge to you.

We are recommending the following improvements be performed on certain **2015 and 2016 model year Jeep® Renegade vehicles**.

***The problem is...***    **The modules listed below on your vehicle may require updated software.**

- **Engine Control Module (ECM)Automatic Climate Module (ACM)**
- **Instrument Panel Cluster (IPC)**
- **Radio Frequency Hub Module (RFHM)**
- **Heating and Climate Control System (HVAC)**
- **Driver Assistant System Module (DASM)**
- **Drivetrain Control Module (DTCM)**
- **VP2 Infotainment Devise**

***What your dealer will do...***    **FCA will service your vehicle free of charge (parts and labor).** To do this, your dealer will update the above modules as required. The work will take up to one hour to complete. However, additional time may be necessary depending on service schedules. We recommend that you make an appointment with your dealer to minimize your inconvenience.

***What you must do...***    Simply contact your dealer right away to schedule a service appointment. Please bring this letter with you to your dealer.

***If you need help...***    If you have trouble getting your vehicle serviced, please contact the Dealer nearest your location. A representative will assist you in getting your vehicle serviced. This information can be found in the Customer Assistance section of your Owner's Manual.

We apologize for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.