

This notice applies to your vehicle,

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXXXX

U07

LOGO

VEHICLE PICTURE

YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION**
Call your authorized Chrysler / Dodge / Jeep® / RAM / Dealership
- 2. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability and help schedule an appointment**
- 3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.**

QR Code

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity.

DEALERSHIP INSTRUCTIONS

Please reference CSN U07.

CUSTOMER SATISFACTION NOTIFICATION

AutoPark Functionality

Dear [Name],

At FCA US LLC, we recognize that the success of our business depends on the satisfaction of our customers. We are constantly monitoring the quality of our products and looking for opportunities to improve our vehicles even after they are sold. Because your long-term satisfaction is important to us, we are contacting you on important improvements we would like to make to your vehicle ^[1]. This will be done at no charge to you.

We are recommending the following improvements be performed on certain [2013-2016 Model Year RAM 1500 Pickup] vehicles equipped with a rotary gear shift selector and an 8-speed automatic transmission.

WHY DOES MY VEHICLE NEED REPAIRS?

Your vehicle may not have AutoPark functionality enabled. AutoPark is an enhanced securement strategy which places the vehicle in "PARK" if the driver attempts to exit the vehicle before placing the rotary gear shift selector in the "PARK" position. Without AutoPark enabled, if the driver does not place the rotary gear shift selector in the "PARK" position and then attempts to exit the vehicle, the vehicle may move unintentionally.

HOW DO I RESOLVE THIS CUSTOMER SATISFACTION NOTIFICATION

FCA will repair your vehicle free of charge (parts and labor). To do this, your dealer will inspect the software level and if necessary, reprogram the Powertrain Control Module (PCM), Transmission Control Module (TCM) and the Radio Frequency (RF) Hub with updated software to add AutoPark functionality. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit. Your time is important to us; please be aware that these steps may require more time. The estimated repair time is one hour. We recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership.

**TO SCHEDULE YOUR FREE REPAIR,
CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY**

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online. ^[2] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your satisfaction. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
FCA US LLC



Mr. Mrs. Customer
1234 Main Street
Hometown, MI 48371

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.

This notice applies to your vehicle,

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXXXX

U07

LOGO

VEHICLE PICTURE

YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION**
Call your authorized Chrysler / Dodge / Jeep® / RAM Dealership.
- 2. Call the FCA Recall Assistance Center at 1-833-280-4748 to schedule an appointment.**
- 3. Visit the settlement website (EcoDieselSettlement.com), scan the QR code below, or download the Mopar Owner's Companion App.**

QR Code

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

DEALERSHIP INSTRUCTIONS

Please reference Customer Satisfaction Notification U07, and Emissions Recall [V08 and V11]

CUSTOMER SATISFACTION NOTIFICATION

AutoPark Enhanced Securement Strategy Feature with EPA and CARB Approved Emissions Modification and Extended Warranty

Dear [Name],

At FCA US LLC, we recognize that the success of our business depends on the satisfaction of our customers. We are constantly monitoring the quality of our products and looking for opportunities to improve our vehicles even after they are sold. Because your long-term satisfaction is important to us, we are contacting you on important improvements we would like to make to your vehicle.^[1] This will be done at no charge to you.

FCA US LLC, is recommending the following improvements be performed on certain [2014-2016 Model Year Ram 1500 Pickup] vehicles equipped with a 3.0L turbo diesel engine and 8-speed automatic transmission with rotary gear shift selector.

TO SCHEDULE YOUR FREE REPAIR, CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY

WHY DOES MY VEHICLE NEED REPAIRS?

Your Ram 1500 Pickup has an AutoPark enhanced securement strategy feature available which places the vehicle in "PARK" if the driver attempts to exit the vehicle before placing the rotary gear shift selector in the "PARK" position. Without AutoPark enabled, if the driver does not place the rotary gear shift selector in the "PARK" position and then attempts to exit the vehicle, the vehicle may move unintentionally. By completing the U07 AutoPark update, your vehicle will also receive the "Approved Emissions Modification" that is available from the [V08 and V11] Emissions Recall Campaign, which was the subject of a previous owner notification mailing.^[2] The Approved Emissions Modification is intended to ensure that your vehicle's emissions are in compliance with the emissions standards to which it was originally certified. Installation of the Approved Emissions Modification in connection with this Customer Satisfaction Notification also extends the warranty on certain emissions related components on your vehicle. Additional information about the Approved Emissions Modification and extended warranty is provided on the *EcoDieselSettlement.com* website.

HOW DO I RESOLVE THIS CUSTOMER SATISFACTION NOTIFICATION?

As long as your vehicle is free of any alterations to its emission control system that would substantially impede installation of the repair, FCA will repair your vehicle free of charge (parts and labor). To do this, your dealer will inspect the software level and if necessary, reprogram the Powertrain Control Module (PCM), Transmission Control Module (TCM), and the Radio Frequency (RF) Hub with updated software to add AutoPark functionality and the Approved Emissions Modification. We recommend that you schedule a service appointment to minimize your inconvenience. Because this repair includes installation of the Approved Emissions Modification, FCA will provide a loaner vehicle at no cost for any repair that is scheduled to take longer than three hours or that is not complete within three hours of the scheduled start of the appointment. If you receive a loaner vehicle under this provision, you will have 24 hours to return the vehicle from the time your dealer notifies you that the repair is complete. Please bring this letter with you to your dealership.

TO SCHEDULE YOUR FREE REPAIR, CALL YOUR US CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY

IF YOU NEED HELP

You can contact FCA Customer Care. They are available 24 hours a day / 7 days a week and can assist you in scheduling an appointment at a local dealer. They can be reached at: 1-833-280-4748.

FCA has also reached agreement with EPA and CARB to extend the warranty period on your vehicle's emission control system. The extended emissions warranty will begin after this repair has been completed. You can transfer this warranty in the event that you sell the vehicle.

This is not a Safety Recall. If you receive any notification of a Safety Recall campaign, you should respond as directed by that other notice.

Please keep this letter in your glove box along with your vehicle's other warranty information for future reference if necessary.

Customer Assistance/Field Operations
FCA US LLC

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] Owner Notification Mailing can be viewed at the following website [V08: <https://www.chrysler.com/universal/webselfservice/pdf/V08.pdf> and V11: <https://www.chrysler.com/universal/webselfservice/pdf/V11.pdf>]

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