

This notice applies to your vehicle,

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXX

V86

LOGO

VEHICLE PICTURE

#### YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION**  
Call your authorized Chrysler / Dodge / Jeep® / RAM / Dealership
2. Call the FCA Recall Assistance Center at **1-800-853-1403**. An agent can confirm part availability and help schedule an appointment
3. Visit [recalls.mopar.com](https://recalls.mopar.com), scan the QR code below, or download the Mopar Owner's Companion App.

QR Code

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

#### DEALERSHIP INSTRUCTIONS

Please reference Emissions Recall

V86

# IMPORTANT EMISSIONS RECALL

## Catalyst Efficiency

Dear [Name],

FCA US LLC, has determined that certain [2015-2017 Model Year (LA) Dodge Challenger Hellcat and 2015-2017 Model Year (LD) Dodge Charger Hellcat] vehicles equipped with a 6.2L supercharged engine may release air pollutants which exceed Federal and California standards.

### WHY DOES MY VEHICLE NEED REPAIRS?

Degradation of the catalytic converter may result in your vehicle <sup>[1]</sup> exceeding the emissions standards for Non-Methane Organic Gas (NMOG) and Nitrogen Oxide (NOx).

### HOW DO I RESOLVE THIS IMPORTANT EMISSIONS ISSUE?

FCA will repair your vehicle free of charge (parts and labor). To do this, your dealer will update the Powertrain Control Module (PCM) software and replace both catalytic converters and the oxygen sensors. The estimated repair time is two hours. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership.

**TO SCHEDULE YOUR FREE REPAIR,  
CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY  
OUR DEALERSHIPS ARE OPEN AND TAKING THE NECESSARY STEPS TO  
ENSURE A SAFE AND CONVENIENT EXPERIENCE.**

### CALIFORNIA RESIDENTS

The State of California will require the completion of this emission recall repair prior to vehicle registration renewal after normal business conditions are reestablished. Owners can check the status of when this will occur by checking CARB's website <https://ww2.arb.ca.gov/emissions-recall-registration>. Your dealer will provide you with a Vehicle Emission Recall Proof of Correction Form after the Emission Recall service is performed. Be sure to save this form since the California Department of Motor Vehicles may require that you supply it as proof that the Emission Recall has been performed.

In order to ensure your full protection under the emissions warranty provisions, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle.

### WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit [www.fcarecallreimbursement.com](https://www.fcarecallreimbursement.com) to submit your reimbursement request online. <sup>[2]</sup> Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your satisfaction. Thank you for your attention to this important matter.

Customer Assistance/Field Operations  
FCA US LLC



**Mr. Mrs. Customer**  
**1234 Main Street**  
**Hometown, MI 48371**



At Mopar®, the safety and well-being of everyone in our Dodge Brand family is always our top priority. In these unprecedented and quickly changing times, we know that vehicle service may not be top of mind. Many states consider vehicle maintenance an essential service. Visit us online to see how we can help you care for your vehicle, including checking on any potential safety-related recalls. Simply log in or register to see how to keep your vehicle ready for anything. Should your vehicle need service, many of our Dodge Brand dealerships are open for business and taking the necessary steps to ensure a safe and convenient experience.

**Added Protection:**

- Seat, floor and steering wheel covers which will remain in your vehicle during the entire visit to the dealership
  - Disinfecting the areas of a vehicle touched by dealership personnel
- All employees instructed to follow CDC recommended hand washing procedures
  - Dealer technicians using gloves while servicing each vehicle

**Care and Convenience:**

- Drop off your vehicle using our night drop box any time of the day
  - Service progress updates provided via phone or text
  - Outside pick up of your vehicle when it is complete
- Vehicle pick up/drop off or mobile service available at select dealers

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.