

Owner Name  
1234 Anywhere St  
Anytown, St XXXXX  
VIN: xxxxxxxxxxxxxxxxx

Dear (Name):

This letter is to inform you that the warranty period on your vehicle's Center High Mounted Stop Lamp (CHMSL) has been extended to 10 years/ 150,000 miles. This warranty extension on the Center High Mounted Stop Lamp (CHMSL) applies to select 2019 - 2021 RAM 1500 Pickup vehicles. Our records show that you either own or lease one of the vehicles affected by this warranty extension.

We are extending the Center High Mounted Stop Lamp (CHMSL) warranty period because some of the affected vehicles within the above referenced population may experience water on the headliner, water at the back of the cab or a leak from the third brake/cargo light/CHMSL. If you are experiencing any of these conditions now, or if you experience them in the future, simply contact your dealer to have the appropriate repair performed. **Conversely, if you do not experience this condition, then your Center High Mounted Stop Lamp (CHMSL) is operating correctly, and no repair is necessary.**

If you have already experienced this condition and previously paid for a repair, you may be eligible to receive a reimbursement. Visit [www.fcacallreimbursement.com](http://www.fcacallreimbursement.com) to submit an online reimbursement request. You may also complete the enclosed Customer Reimbursement Claim Form and send your original receipts, invoices and/or repair order to the following address for reimbursement. Your claim will be acted upon within 60 days of receipt:

FCA US LLC Customer Center  
P.O. Box 21-8004  
Auburn Hills, MI 48321-8004  
Attn: Reimbursement

If you have questions or need any assistance, please contact your dealer or the FCA US LLC Customer Care. FCA US LLC Customer Care is available 24 hours a day / 7 days a week. They can be reached at: 1-866-726-4636 or 1-866-RAM-INFO.

Please keep this letter in your glove box along with your vehicle's other warranty information for future reference if necessary. This warranty extension applies only to the Center High Mounted Stop Lamp (CHMSL) condition described above; the other terms and the "What's Not Covered" items of your warranty remain the same as stated in your Warranty Information book.

FCA US LLC is taking this action to demonstrate its commitment to your continued satisfaction.

FCA US LLC

