SAFETY RECALL S55
TRANSAXLE RANGE SENSOR WIRE HARNESS

Dear Vehicle Owner:

This Follow-up notice is sent to you in accordance with the Canada Motor Vehicle Safety Act.

FCA Canada Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain 2014 and 2015 model year (KL) Jeep Cherokee; 2015 model year (BU) Jeep Renegade, (UF) Chrysler 200, (VM) RAM ProMaster City vehicles and 2016 model year (FB) Fiat 500X equipped with a 9-speed transaxle.

The problem is: The transaxle wire harness on your vehicle may have been built with insufficient wire terminal crimps. This may cause an intermittent high electrical resistance in the transaxle wire harness circuit(s). A high resistance circuit(s) in this wiring harness will cause the on board diagnostic system to set a Diagnostic Trouble Code (DTC). When the DTC is set, the system defaults the transaxle to neutral and the customer experiences a loss of motive power. Motive power can usually be regained upon a restart. The loss of motive power could cause a crash without warning.

What your dealer will do: FCA will repair your vehicle free of charge. To do this, your dealer will reprogram the Powertrain Control Module (PCM) and the Transmission Control Module (TCM).

Vehicles with a DTC(s) related to this issue will also have the transaxle range sensor wire harness replaced.

What you must do to ensure your safety: Contact an authorized FCA Canada dealer to schedule a service appointment.

If you need help: For information on this recall or any other recall affecting your vehicle, visit the website below and input your vehicle’s seventeen-digit vehicle identification number (VIN).

English: recalls.mopar.ca
French: rappels.mopar.ca

For additional assistance or information, please contact FCA Canada Customer Care Centre:
By Phone: 1-800-465-2001 (English) or 1-800-387-9983 (French),
By Email: www.fcacanada.ca/en/contact_us.php (English) or www.fcacanada.ca/fr/contact_us.php (French),
By Mail: FCA Canada Customer Care Centre, P.O. Box 1621, Windsor, Ontario, N9A 4H6.

If you have already experienced this condition and have paid to have it repaired, you will still be required to have the campaign performed by an authorized FCA Canada dealer at no charge to you. Once completed, please send your original receipts and/or adequate proof of payment along with the campaign invoice to the following address for further review of possible reimbursement: FCA Canada Customer Care Centre, P.O. Box 1621, Windsor, Ontario, N9A 4H6.
If your name and address indicated above are incorrect or if you no longer own the vehicle, please contact the Customer Name & Address Call Centre at 1-800-373-1474 to update your information.

We apologize for any inconvenience and thank you for your attention to this important matter.

Yours very truly,

FCA Canada Inc.
National Service and Parts Manager