



SAFETY RECALL T79 BRAKE TRANSMISSION SHIFT INTERLOCK

Dear Vehicle Owner:

This **Follow-up notice** is sent to you in accordance with the Canada Motor Vehicle Safety Act.

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain **2009-2017 Model Year RAM 1500 Pickup, 2010-2017 Model Year RAM 2500 Pickup, 2010-2017 Model Year RAM 3500 Pickup, 2011-2017 Model Year RAM 3500 Chassis Cab, 2016-2017 Model Year RAM 3500 10K GVWR Chassis Cab, 2011-2017 Model Year RAM 4500/5500 Chassis Cab** vehicles equipped with a column shift automatic transmission. This safety recall does not affect vehicles equipped with a rotary or floor shifter or manual transmission.

The problem is : The Brake Transmission Shift Interlock (BTSI) locking pin on your vehicle may become stuck in the open position. A BTSI locking pin stuck in the open position may allow the transmission to be shifted out of PARK and to any gear position without depression of the brake pedal and/or without the key in the ignition, if a key is applicable. **The ability to shift the transmission out of the PARK position without a key in the ignition or a brake pedal application, increases the potential for an unintended vehicle rollaway that may result in a vehicle crash or injury without prior warning.**

WARNING: Never use the PARK position as a substitute for the parking brake. Always apply the parking brake fully when parked to guard against vehicle movement and possible injury or damage. Refer to your owner's manual for additional information regarding proper parking brake usage.

What your dealer will do : FCA will repair your vehicle free of charge. To do this, your dealer will replace the BTSI.

What you must do to ensure your safety : Contact an authorized FCA Canada dealer to schedule a service appointment.

If you need help : For information on this recall or any other recall affecting your vehicle, visit the website below and input your vehicle's seventeen-digit vehicle identification number (VIN).
English : recalls.mopar.ca
French : rappels.mopar.ca

For additional assistance or information, please contact FCA Canada Customer Care Centre:
By Phone: 1-800-465-2001 (English) or 1-800-387-9983 (French),
By Email: www.fcacanada.ca/en/contact_us.php (English) or
www.fcacanada.ca/fr/contact_us.php (French),
By Mail: FCA Canada Customer Care Centre, P.O. Box 1621, Windsor, Ontario, N9A 4H6.

If you have already experienced this condition and have paid to have it repaired, you will still be required to have the campaign performed by an authorized FCA Canada dealer at no charge to you. Once completed, please send your original receipts and/or adequate proof of payment along with the campaign invoice to the following address for **further review of possible** reimbursement: FCA Canada Customer Care Centre, P.O. Box 1621, Windsor, Ontario, N9A 4H6.

If your name and address indicated above are incorrect or if you no longer own the vehicle, please contact the Customer Name & Address Call Centre at 1-800-373-1474 to update your information.

We apologize for any inconvenience and thank you for your attention to this important matter.

Yours very truly,

FCA Canada Inc.
National Service and Parts Manager